



Effective: January 2007

## 24-HOUR Worldwide Travellers' Emergency Hotline Numbers

NORTH AMERICA Toll-Free: **1-800-787-3131**

INTERNATIONAL Toll-Free: **1-800-6000-1080** and is valid for countries below.

*(note: the "6000" is correct and identifies international "800" calls)*

SOS code (access code): **SQ470** (zero)

When using an international 800 number you may need to use the regular access code. To use the Global toll-free service when traveling outside of North America, you must first dial the international access code to reach Canada (see list below). For example, if you are in Australia dial: 0011 + 800-6000-1080.

### COUNTRY PREFIX to dial before International "800" number

Argentina	00
Australia	0011, 0014, 0015, 0018
Austria	00
Belgium	032
China	00
Colombia	005, 007, 009
Costa Rica	00
Denmark	00
Finland	990 + other 99# prefixes
France	00
Germany	00
Hong Kong	001 plus ( 002 (fax), 0060, 007, 008, 0080, 009
Hungary	00
Ireland	00
Israel	00
Japan	010
Luxembourg	00
Macau	00
Malaysia	00
Netherlands	00
New Zealand	00
Norway	00
Philippines	00
Portugal	00
Singapore	001, 002, 008, 012, 013, 018, 019
S. Africa	009
S. Korea	001, 002, 005, 006, 008
Spain	00
Sweden	00
Switzerland	00
Taiwan	002, 005, 006, 007, 009, 019
U. K.	00

When calling from a country NOT listed above, collect calls are accepted

For COLLECT calls: **1-416-929-5788**